



# Community Resource Assistance Guide

## UNION COUNTY



## **Childcare**

Agency Name: **Childcare Resources, Inc.**

Address: 105-A Cedar Street, Monroe, NC 28110

Phone: **704-238-8810**

Fax: 704-376-7865

Email/Website: **www.childcareresourcesinc.org**

Service(s) Offered: Referrals and information on Childcare in Union County

Offers Childcare Financial Aid/ Mon-Fri 8am-5pm

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Agency Name: **Union County Department of Social Services**

Address: 1212 W. Roosevelt Blvd. Monroe, NC 28112

Phone: **704-296-4300**

Fax: 704-296-6151

Email/Website: **www.co.union.nc.us**

Service(s) Offered: Subsidized child care/**Food Stamps/Medicaid/Electric service/etc.** / Mon-Fri 8am-5pm

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Agency Name: **The Alliance for Children**

Address: 105 C Cedar Street, Monroe, NC 28111

Phone: **704-226-1407** / Contact Person: **Linda Smith, Director**

Email/Website: **allianceforchildren.org**

Service(s) Offered: **Alliance for children equips young children for success by advocating and investing in efforts that strengthen their health, education and emotional development. Contributing to Union County's sustained economic vitality in a globally competitive world. Provide programs for children 0-5 years old. In charge of NC Pre-K in Union County for children 4 years old.**

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## **Clothing**

Agency Name: **The Closet @ Southbrook Church**

Address: 104 S. Hayne Street, Monroe NC 28110

Message Phone: 704-389-0878 Shopping Information for days & hours may be found at [www.closetministries.com](http://www.closetministries.com). Days generally are 2 times a month on Tuesdays and once a month on Saturdays. Services: Offers clothing for those in Union County. -----

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Agency Name: **Operation Reach-Out**

Address: 1308 Miller Street, Monroe, NC 28110

Mailing address: P. O. Box 403, Monroe, NC 28111

Phone: 704-289-4237 Fax: 704-291-2497

Email/Website: **www.OpReachOut@aol.com**

Service(s) Offered: Food, **clothing**, medicine, furniture, household items and funds for those in need. Provides a free lunch program served at various locations. Come in between 9:00am-10:30am and complete application. Services are provided from 10:30am-12:45pm.

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Agency Name: **Union County Community Action**

Address: **Administrative Office 1401H W. Roosevelt Blvd., Monroe, NC 28110**

Phone: 704-283-7583 Fax: 704-283-1964

Contact: Mrs. Jenny McGuirt, Executive Directors

Email/Website: **www.uccainc.org**

Service(s) Offered: **Block Grant**- The CSBG Program provides low-income families with the opportunity to become self-sufficient. Case management helps connect clients with resources for employment, housing, food, and education. Financial assistance for rental payments, rental deposits, utility payments, utility deposits, and minimal educational assistance is available for eligible case management participants. Recipient pays at least 50 percent.

**For more information about the CSBG program please contact Karis Manus 704-283-7583x 242.**

**Workforce Opportunity Investment Act**- This program provides services for youth and adults in areas of work experience, skills training, educational and assessment services. WOIA specifies funding streams targeted to youth ages 16 - 24. It provides for three basic levels of service referred to as core, intensive and training.

Core services include outreach, assessment, job search and placement assistance. Intensive services involve diagnostic testing, career planning, prevocational skills training and case management. Training services involve occupational skills and on-the-job training, skills upgrading and customized training.

For more information/details on **WOIA Youth** services in Union County, please contact **Michele Walker**: [mwalker@uccainc.org](mailto:mwalker@uccainc.org) and for services in Anson County, please contact **Garrett Malone** at [garrett.malone@uccainc.org](mailto:garrett.malone@uccainc.org).

**Head Start and Early Head Start** focus is on development of the child and involvement of parents and guardians. Serves Anson, Richmond and Union counties.

**Head Start** serves pre-school children, 3 and 4 years from low-income families in Union, Anson, and Richmond Counties

**Early Head Start** serves infants and pre-school children through two years of age of low-income families in Anson, Richmond, and Union County. For more information on both programs contact: **Lilly Seels, 704-283-1069 x 247**

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### **Credit Counseling**

Agency Name: **CDC (Community Development Corp)**

Address: 349 E. Franklin Street (PO Box 887) Monroe NC 28111

Phone: 704-283-8804 or 704-292-1037

Email: [www.muccdc.com](http://www.muccdc.com)

**Services:** Monroe-Union County CDC offers these 3 major services: **Housing Counseling, Housing Development and Down Payment Assistance.** Within these 3 services the following programs are offered: Mortgage Default, NC Foreclosure Prevention Fund, Housing Rehabilitation, Real Estates Services, HUD Housing Approval and Transitional Housing.

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Agency Name: **Alliance Credit Counseling**

Address: **13777 Ste. 100** Ballantyne Corporate Place, Charlotte, NC 28277

Phone: **1-888-995-7856**

**Fax: 704-540-5495**

Email/Website: [www.info@knowdebt.org](http://www.info@knowdebt.org)

Non-profit service providing information, counseling and support programs to help clients reduce and control their debt. Programs include financial literacy, money, management, credit management and debt reduction.

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Agency Name: **Consumer Credit Counseling**

Telephone: **1-800-388-2227**

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Agency Name: **United Family Services**

Address: 604 Lancaster Avenue Monroe, NC 28112

Phone: **704-226-1352** Fax: 704-373-1604

Email/Website: [www.unitedfamilyservices.org](http://www.unitedfamilyservices.org)

Service(s) Offered: Community education, consumer credit counseling, housing services, employee assistance program, family counseling, victim assistance & rape crisis/child abuse prevention; the Tree House Children's Advocacy Center & the Shelter for Battered Women.

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## **Education/Training**

Agency Name: **South Piedmont Community College**

Address: 4109 Old Charlotte Highway Monroe, NC 28112

Phone: **704-290-5100**

Fax: **704-290-2476**

Email/Website: [www.spcc.edu](http://www.spcc.edu)

Community College offering a variety of education programs & services. Including: Adult Basic Skills, Adult High School, Career Services, Continuing Education, Curriculum Programs, English as a Second Language (ESL); General Educational Development (GED), Human Resource Development, Industrial Training, & the Small Business Development Center. Also offers a variety of short term training classes for the unemployed or underemployed.

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Agency Name: **Union County Community Action/Youth WOIA Program**

Address: 1401-J Roosevelt Blvd, Monroe, NC 28110

**Director of Employment and Training, CSBG- Michelle Walker**

Phone: **704-283-1114 ext. 237**

Fax: 704-283-1964

**Contact Person:** For more information/details on WOIA Youth services in Union County, please contact Michele Shepherd at [mshepherd@uccainc.org](mailto:mshepherd@uccainc.org). Or **704-283-1114 ext. 237**

For more information/details on WOIA Youth services in Anson County, please contact **Garrett Malone at 704-283-1114 ext. 233** [garrett.malone@uccainc.org](mailto:garrett.malone@uccainc.org).

Email/Website: **[www.uccainc.org](http://www.uccainc.org)**

This program provides services for youth and adults in areas of work experience, skills training, educational and assessment services. WOIA specifies funding streams targeted to youth ages 16 - 24. It provides for three basic levels of service referred to as core, intensive and training. Core services include outreach, assessment, job search and placement assistance. Intensive services involve diagnostic testing, career planning, case management and prevocational skills training. Training services involve occupational skills and on-the-job training, skills upgrading and customized training.

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## **WOIA Adult Services Program/Rescare**

Updated March 17, 2014

Address: 1125 Skyway Drive Monroe, NC 28110

Phone: **704-283-7541 ext. 221**

Fax: 704-283-1854

Contact Person: Ruth Brooks

This program provides services for adults in areas of work experience(OJT), skills training, educational and assessment services.

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Agency Name: **Wingate University**

Address: 220 N. Camden Drive Wingate, NC 28174

Phone: **704-233-8000**

**800-775-5550**

Email/Website: [www.wingate.edu](http://www.wingate.edu)

Service(s) Offered: **Career Services** – Initial consultation for clients who want to make decisions regarding career options including obtaining a 4-year degree, interviewing skills, some personality & interest assessments, access to a career library, employer files, workshops & individual career counseling.

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## **Employment**

Agency Name: **NC Department of Commerce, Division of Workforce Solutions, Union County Career Center.**

Address: 1125 Skyway Drive Monroe, NC 28110

Phone: **704-283-7541**

Fax: 704-283-1854

Contact Person: Mrs. Linda Ejlali, Manager

Email/Website: [www.ncesc.com](http://www.ncesc.com) or [www.ncworks.gov](http://www.ncworks.gov)

Provides access to services which help with job search including: **Resource Center** with internet computers, job assistance software, fax machine, copy machine, phone, printed resource information, job listings and resume writing software. Access to various programs such as: Dislocated Worker, Adult Workers and Homemakers through the Workforce Opportunity Investment Act, Trade Assistance Act, Disabled Veterans Employment Services, Pathways to Employment, Former Offender Initiative, Work Opportunity Tax Credit, On the Job Training, Federal Bonding and employment job listings. Agency referrals to the following partners: Vocational Rehabilitation, Literacy Council, Job Corps, Youth services, DSS, Community College etc.

**WOIA/ Rescare** – The **Workforce Opportunity Investment Act** is a federally funded program designed to assist individuals re-entering the workforce by providing job training, schooling, on-the-job training and intensive services to **Adult & Dislocated Workers** .

**WIOA/Dislocated Worker**—to qualify must be an adult who is unemployed as the result of a closure or lay-off and is eligible or is receiving unemployment insurance benefits and is unlikely to return to their previous occupation.

**WIOA/Adult-** to qualify must be unemployed or under employed and meets disadvantaged income guidelines.

**TAA** – Federal program which provides assistance to workers who lose their jobs as a result of increased imports. **Contact:** Glenda Menendez ext 223

**Disabled Veterans Employment Services** – provides employers & disabled veterans with assistance such as job placement, veteran re-employment rights & employment counseling for disabled veterans. Service offered on Wednesdays. **Contact:** Frankie.morton@nccommerce.com

**Dislocated Homemakers** - Pre-employment services geared towards helping participants enter or re-enter the labor market after having been homemakers.

**Vocational Rehabilitation** – The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services to those with disabilities -matched for jobs with these organizations. **Contact info:** 1121 Skyway Drive, Monroe NC 28110 @ 704-283-2543

**Job Corps** – 704-292-1207 (Main) or Mike Jones @704-200-1011

**Former Offender Workshop** – Counseling and workshops available for formers offenders returning to the workforce. Workshop is the 3rd Tuesday of each month at 9AM. **Contact:** Janie.rollins@nccommerce.com

**REASEA/EAI Services** - Counseling and workshops provided for unemployed clients to assist them in finding employments. Written material provided for various supportive services to assist in daily needs. **Contact:** Neldina Maynard (ext. 206).

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Agency Name: **Union County Public Library**

Address: 316 East Windsor Street Monroe, NC 28112

Phone: **704-283-8184**

**Website:** [www.union.lib.nc.us](http://www.union.lib.nc.us) for locations and phone numbers

**Information and Internet Access** – Provides information and referral resources regarding employment. Also provides Internet access to employment information.

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## **Financial**

Agency Name: **Union County Department of Social Services**

Address: 1212 W. Roosevelt Blvd. Monroe, NC 28112

Phone: **704-296-4300** Fax: 704-296-6151

Email/Website: **[www.co.union.nc.us](http://www.co.union.nc.us)**

Benefit Diversion may be offered to qualifying families as an alternative to receiving ongoing cash benefits. This is a one-time payment equivalent up to three months worth of cash Work First Benefits, and is based on a needs assessment done by the Work First worker. May be offered if a family's situation is related to maintaining or accepting employment, has occurred during a short break between jobs, & the family will soon be receiving financial resources that will meet their ongoing needs (such as income from new employment).

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## **Food**

Agency Name: **Loaves & Fishes (2 locations)**

Address: **282 N. Stewart St. Monroe, NC 28110** (located in the backdoor of the Old Belk's bldg) or 116 Church Street, Monroe NC 28112 (St. Paul's Episcopal Church) Phone: **980-328-7111**.

**Hours:** Monday-Thursday/ 10:00am-12:00pm and Friday-Saturday/ 10am-1pm (**No Appt. Needed**) **Email/Website:** **[www.loavesandfishes.org](http://www.loavesandfishes.org)**

Provide groceries and support people in crisis.

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Agency Name: **New Testament Baptist**

Address: 2603 Goldmine Road Monroe, NC 28110

Phone: **704-283-5606** Fax: 704-283-8401

Contact for Appointment: Call **Monday** anytime after 6:30am

Church sponsored Food Bank. Provides fresh fruit, vegetables, bread and/or meat depending on donations

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Agency Name: **Operation Reach-Out**

Address: 1308 Miller Street, Monroe, NC 28110

**Mailing Address:** **P.O. Box 403, Monroe, NC 28111**

Contact: James Sessions Phone: **704-289-4237** Fax: 704-291-2497

Email/Website: **[www.OpReachOut@aol.com](mailto:www.OpReachOut@aol.com)**

Food, clothing, medicine, furniture, household items. Provides free lunch program. Purchases or recycles school uniforms. Operates summer program providing free electric fans and a fuel program during winter months. Limitations: 1 week food supply once a month (dependent on Food Stamp allowance, age 18 & over). Must show photo ID & Social Security card. Will supply \$100 per year for following expenses: medical, kerosene, gasoline, water bills, medicine, utilities & emergency housing. Referrals through DSS, Mon-Fri, 9A-12:45P. Complete applications first 9A-10:30A.



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Agency Name: **Union County Crisis Assistance**

Address: 1333 W. Roosevelt Blvd. Monroe, NC 28110

Contact: Gloria Barrino Phone: **704-225-0440** Fax: 704-296-0299

**Emergency Assistance – Food, Rent & Mortgage.** Provides food for those not receiving food stamps. Bring proof of income and photo ID re: eligibility determination. Call for full program details.

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Agency Name: **Common Heart's Common Cupboard** (2 locations) Only Union County residents. For those OUTSIDE Union County CALL 704 376-1785.

Contact: Adam Keith Phone: 704 218-9060 email: CommonHeart@CommonHeart.org

**Mondays from 7PM-8P** at Mill Grove United Methodist Church, 7311 Mill Grove Rd, Indian Trail (Hemby Bridge)

**Thursdays from 7P-8Ps** at Union United Methodist Church, 6315 New Town Rd, Waxhaw(Wesley Chapel).

Complete brief application. Approval will last an entire year. Bring photo ID and Food Stamp card if you have one.

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## **Legal Aid**

Agency Name: **Child Support Enforcement**

Address: 1501 Charlotte Highway Monroe, NC 28110

Contact: Kldyette Lowery, Manager Phone: **704-289-587-6496** Fax: **704-283-0534**

Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, enforcing support payments.

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Agency Name: **Legal Aid of North Carolina**

Address: 785 Davidson Drive, NW Concord, NC 28025

Phone: **704-786-4145** **1-800-849-8009**

Address: Housed at Union County DSS on Roosevelt by appointment Phone: **704-786-4145**

**1-800-849-8009** **866 219-5262 help phone#** Fax: 704-786-4149

Email/Website: [www.legalaidnc.org](http://www.legalaidnc.org)

Provides legal assistance in civil matters (non-criminal matters) to eligible, low-income clients who have problems with their basic needs & live in the following counties: Anson, Cabarrus, Stanly or Union. Provides free legal advice, education & representation in the areas of public benefits, domestic violence, child custody, landlord-tenant & other housing matters, government benefits eligibility, consumer matters & family law.

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Agency Name: **Legal Services of Southern Piedmont**

Address: 1431 Elizabeth Avenue Charlotte, NC 28204

Phone: **704-971 2621**

Spanish Phone: **800-247-1931**

Email/Website: [www.lssp.org](http://www.lssp.org)

Service(s) Offered: Free legal advice, education and representation in the areas of public benefits, domestic violence, child custody, landlord-tenant & other housing matters, government benefits eligibility, consumer matters and family law. Serves residents of Gaston and Mecklenburg County.

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## **Local/County Government**



### **Medical Care**

Agency Name: **Community Health Services of Union County**

Address: 1338-c East Sunset Dr, **Monroe, NC 28110**

Contact: Cindy Cole, Dir

Phone: **704-296-0909**

Fax: 704-296-0946

Provide community clinics to give basic care and education to people, preventative health assessments including blood pressure, pulse, hemoglobin, blood sugar and lipid profiles (total cholesterol, etc.); a diabetic service which includes all aspects of diabetic management; prescription assistance for the purchase of medications for clients in crisis situations. Nurses provide adult immunizations for influenza and pneumonia. Offers a Diabetic Free Clinic for ages 18-65 years old. Services are for those who do not have insurance or primary care physician. Must complete application in person.

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Agency Name: **Matthews Health Clinic**

Address: **109 S. Trade** Street Matthews, NC 28105 Phone: 704- 841-8882

Hours: Not a walk in clinic; call for time available

**Email:** [www.matthewsfmc.org](http://www.matthewsfmc.org) for application and information

Service(s) Offered: Free medical clinic providing quality healthcare to low income, uninsured persons aged 6-64 years old of Matthews, NC, & surrounding areas including Mecklenburg and

Union Counties. Patients will complete an application packet. You can download the application online and complete. Doctor visits are by appointment only.

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Agency Name: **H.E.L.P. Crisis Pregnancy Center**

Address: 1700 Secrest Shortcut Road, Monroe, NC 28110

Phone: 704-289-5133

Fax: 704-238-0984

Hours: Mon & Wed (10:00am-2:00pm) Tue and Thu (10:00am-8:00pm)

Services offered: Pregnancy related services. Some baby equipment and clothing size.. Services available in Spanish.

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Agency Name: **Union County Health Department**

Address: 1224 West Roosevelt Blvd. Monroe, NC 28110

Phone: **704-296-4800**

Fax: 704-296-4887

Email/Website: [www.co.union.nc.us](http://www.co.union.nc.us)

**Health services** including: blood pressure & information, pap smears, breast exams, mammograms, child health physicals, immunizations, hearing tests, minor medical treatment, preventive health care for Medicaid eligible children. health promotion & disease prevention, HIV antibody testing, HIV Case management, home health services, flu, pneumonia, tetanus/diphtheria, MMR, hepatitis B, hepatitis A immunizations, lice checks, pregnancy testing, testing & treatment of sexually transmitted disease, sickle cell testing & counseling, Nutrition Program for Women, Infants & Children (WIC). Health screening for ages 60 & older. TB control. Cardiac screening for women 50-64. Contraceptives, birth control information, sterilization counseling & referrals. Sliding scale **dental clinic** available.

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Agency Name: **Central Piedmont Community College Dental Clinic**

Address: 1335 Elizabeth Avenue Health Career Building 1<sup>st</sup> Floor

Charlotte, NC 28204

Phone: **704-330-6704**

**Hours: TBD each semester**

Clean, x-ray, seal, fluoride treatments by student dental hygienists under the supervision of an instructor. Ages 6 and up. \$20.00 fee. Accepts insurance.

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## **Mental Health**



Agency Name: **Daymark Recovery Services**

Address: 1190 West Roosevelt Blvd. Monroe, NC 28110

Contact: Denise Logan, Director Phone: **704-296-6200**

Individual, group, family treatment, assessment, referral & after care for individuals suffering from mental or emotional illness & for those struggling with substance abuse & dependency.

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Agency Name: **Cardinal Innovation Healthcare (Corporate Office)**

Address: 4855 Milestone Ave. Kannapolis, NC 28081

Phone: 704-939-7700 Fax: **704-939-7907**

Hours: **8am to 5pm** 24-hour Crisis Line (1-888-213-9687)

For deaf or hard of hearing, dial 711, for NC Relay

email/Website: [www.cardinalinnovations.org](http://www.cardinalinnovations.org)

Service(s) Offered: Emergency assessment & treatment for substance abuse or mental health disorders. Provide referrals, case management & psychiatric services. Fees are based on a sliding scale. Insurance may be billed for services.

**Piedmont Community Operations Center covers- Cabarrus, Davidson, Rowan, Stanly and Union Counties.**

Phone- 704-721-7000 Fax: 704-721-7010

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### **Rent/Utility/Housing**

Agency Name: **Monroe Housing Authority**

Address: 504 Hough St. Mailing Address: P. O. Box 805 Monroe, NC 28112

Phone: **704-289-2514** Housing Mgr. Tyresha Parson ext. 31

Hours: **Monday-Thursday (8am to 5pm)** Staff available until 6:00pm

**Closed on Fridays**

Provides vouchers for **Section 8 Housing** found by the client to give to the landlord. **Public Housing** at two sites one site is a mixed population the other is for the elderly. Rent is based on 30% of a family's adjusted income. Income limits apply and family must meet Admission Policy requirements.

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Agency Name: **NC Housing Finance Agency**

Address: 3508 Bush Street Raleigh, NC 27609

PO Box 28066, Raleigh NC 27611

Contact: Jane Bucholz Hours: 8am to 5pm

Phone: **1-919-877-5700 800-393-0988**

Email/Website: [www.nchfa.com](http://www.nchfa.com)

Service(s) Offered: Self-supporting agency providing Low-Interest Mortgage Bond Program & referrals to help dislocated workers. Offers the Home Protection Program for workers who have lost their jobs. If qualified an applicant can receive a zero interest loan of up to \$24,000. The funds must be used to pay the mortgage & related expenses (property taxes, insurance, homeowner dues) up to 24 months. No repayment for 15 years unless the home is sold, refinanced or is no longer the principal residence. Assistance for one-time to bring mortgage current; short-term assistance (9 months) while seeking employment; long-term assistance (24 months) while participating in an approved retraining program.

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Agency Name: **Union County Crisis Assistance**

Address: 1333 West Roosevelt Blvd. Monroe, NC 28110

Contact: Gloria Barrino Phone: **704-225-0440** Fax: 704-296-0299

Emergency assistance for food, toiletries, short term lodgings, utilities, rent, mortgage, life supporting medicines, prescriptions and medication for preschool children up to 5 years of age, furniture, transportation, Rent assistance is based on 30% of a family's adjusted income. Income limits apply.

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Agency Name: **Union County Habitat for Humanity**

Address: **3702 Old Charlotte Hwy.** Monroe, NC 28110

Phone: 704-296-9414 Fax: 704-296-9774

Email/Website: [www.unionhabitat.org](http://www.unionhabitat.org)

Affordable home ownership to people of limited resources.

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Agency Name: **Union County Community Shelter**

Address: 311 East Jefferson Street Monroe, NC 28112

Contact: Cathy Bragg Phone: **704-289-5300** Fax: 704-296-0948

Temporary shelter & shelter to homeless men, women & children. Transportation to employment interviews, medical, dental & social service appointments.

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Agency Name: **YWCA Central Carolinas, Inc.**

Address: 3420 Park Road Charlotte, NC 28209

Phone: **704-525-5770** Fax: 704-521-9622

Email/Website: [www.ywcacentralcarolinas.org](http://www.ywcacentralcarolinas.org)

Transitional housing for single women & families with minor children in Mecklenburg & Union Counties while achieving permanent housing & financial stability. Call for details.

## **Support Groups**

### **Transportation**

Agency Name: **Union County Transportation**

Address: 610 Patton Avenue Monroe, NC 28110

Phone: **704-283-3713** Hours: Monday-Friday, 7:00a.m.-4:30p.m.

Appointments: **Must call 48 hours before service is needed**

For appointment service **call between 8:00a.m. & 12:00p.m.**

Low-cost transportation services to residents of Union County within Union County and to Charlotte.

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## **Miscellaneous (Other Services)**

Agency Name: **Union County Veterans Services**

**Michelle Marcano**, Division Director

500 N. Main Street, Suite 629

Monroe, NC 28112-4730

704-283-3807 (Main) or 704-283-3500 Fax: 704-283-3850

704-283-3771 (**Jim Maynard**) **Veteran Service Officer**

704-283-3744 (**Anthony Parker**) **Veteran Service Officer**

VA Regional Office 1-800-827-1000

Provides Union County veteran's access to Federal, State and County benefits and entitlements based on their service in the US Armed Forces.

Agency Name:

Agency: **Turning Point of Union County**

Address: P. O. Box 952 Monroe, NC 28111

Phone: **704-283-9150** Fax: 704-225-8857

Email/Website: [www.unioncountyturningpoint.org](http://www.unioncountyturningpoint.org)

24-hour Domestic Violence Crisis Hotline:

Provides shelter, information, referral, individual & group counseling for women & children, legal advocacy, transportation, support groups & community education.

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Agency: **American Red Cross Union/Anson County Chapter**

Address: 608 E. Franklin St. Monroe, NC 28112

Phone: **704-283-7402 – Union 704-694-3514 – Anson**

Email/Website: [redcross.org](http://redcross.org)

Updated March 17, 2014

Sheila Crunkleton – Community Chapter Executive

Preparedness Training, Disaster services, Blood services, Armed Forces Emergency Services (AFES). Available 24 hours a day. Also work with other agencies in the community to get the person help if we are unable to help you.

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Agency: **United Way**

Address: 102 E. Franklin St. Monroe, NC 28112

Phone: **704-283-1537**

Social & Human Services Organizations, Alcohol Abuse, Diet & Nutrition, Drug Abuse & Substance Abuse. Advocacy disaster Relief, Resource Center, Single Parent services, support and more. Fundraise for 19 different agencies. When people come for help, we refer them to one of the agencies.

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Agency; **Salvation Army**

Address: 417 E. Franklin St. Monroe, NC 28112

Email/website: [www.salvationarmy.org](http://www.salvationarmy.org)

Service (s) offered: Homeless services, Youth Camps, Disaster relief, Adult Rehabilitation, Christmas Charity, Elderly services, sponsorship, Recreation, missing persons, housing & more.

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Agency; **Goodwill**

Address: 4109 W. Hwy 74, Monroe, NC 28110

Phone: 704-289-3246

Email: [www.goodwillsp.org](http://www.goodwillsp.org)

Takes donations. Clothing, housewares, appliances, and furniture are sold at discounted prices.

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## **Family Planning/Pregnancy Services**

Agency: **H.E.L.P. Crisis Pregnancy Center**

Address: 1700 Secrest Shortcut Road Monroe, NC 28110

Phone: **704-289-5133** Fax: 704-238-0984

Hours: Mon & Wed (10:00am-2:00pm) Tue and Thu (10:00am-8:00pm)

Free pregnancy related services. Some baby equipment and clothing. Services available in Spanish

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Agency: **Union County Department of Social Services**

Address: 1212 West Roosevelt Blvd. Monroe, NC 28112

Phone: **704-296-4300** Fax: 704-296-6151

Email/Website: [www.co.union.nc.us](http://www.co.union.nc.us)

**Safe Surrender:** <http://www.safesurrender.net/>

**Medicaid** will cover the cost of contraceptives & health services for pregnant women.

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## **Former Offenders**

Agency Name: **Restoration House Ministry**

Address: P. O. Box 3046 Monroe, NC 28111

Contact: Marty Ellis (704-891-3603)

Email: [mellis@restorationhouses.org](mailto:mellis@restorationhouses.org)

Contact Person (Optional): Pastor Dom Duarte

Email/Website: [pasterdom@restorationhouses.org](mailto:pasterdom@restorationhouses.org)

Service(s) Offered: Shelter for homeless men and women who have been released from prison and/or coming off the streets.

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Agency Name: **Safer Communities Ministry**

Address: P. O. Box 556 Monroe, NC 28111

Phone: **704-238-3573**

**Physical Address: Union County Jail, 3344 Presson Rd, Monroe NC 28112**

Email/Website: [www.mysafercommunities.org](http://www.mysafercommunities.org)

Service(s) Offered: Collaborates with organizations working with ex-offenders. Coaches ex-offenders on job readiness, resume training, job placement, job retention, and advancement.

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Agency Name: **N C Department of Commerce- Division of Workforce Solutions**

Address: 1125 Skyway Drive Monroe, NC 28110

Phone: **704-283-7541** Fax: 704-283-1854

Contact: Janie Rollins email: [Janie.rollins@nccommerce.com](mailto:Janie.rollins@nccommerce.com)

Counseling & job placement for ex-felons. Meets the 3rd Tuesday of each month at 9A at the Union County Career Center on Skyway.

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## **Leadership Training**

Agency Name: **Union County Chamber of Commerce**

Address: 903 Skyway Drive Monroe, NC 28111

Phone: **704-289-4567** Fax: 704-289-0122

Contact: Pat Kahle

Email/Website: [www.unioncountycoc.com](http://www.unioncountycoc.com)



Leadership resource training to enhance business growth and the quality of life in Union County.  
Youth Leadership Program to prepare students for leadership through training; mentoring  
relationships and community awareness.

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## **Medical Equipment**

Agency: **NC Vocational Rehabilitation**

Address: 1121 Skyway Drive Monroe, NC 28110

Phone: **704-283-2543** Fax: 704-291-2358

Email/Website: <http://dvr.dhhs.state.nc.us/DVR/VRS/vrconsumer.htm>

Service & assistance for disabled persons who want to work. Assistance with hearing aids, other  
medical equipment, to help return to work.

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Agency: **Easter Seals Foundation**

Address: 2315 Myron Dr. Raleigh, NC 27606

Phone: **919-783-8898** 1-800-662-7119

Email: [info@nc.eastersealsucp.com](mailto:info@nc.eastersealsucp.com)

Special Needs Program will assist in the purchase of or repair to durable medical equipment.

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Agency: **Handi-Clean Family Foundation**

Address: 301 S. Swing Road P. O. Box 988 Greensboro, NC 27402

Phone: **336-292-3083** Fax: 336-292-3086

Hours: Mon-Fri (8am-5pm)

Email: [www.handiclean.com](http://www.handiclean.com)

Assistance in purchasing medical equipment. Send a letter stating need, cost, financial  
background, and that individual has no other means for supply of the items needed.

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Agency: **Hear Now**

Address: 6700 Washington Avenue Eden Prairie, MN 55344

Phone: **800-648-HEAR (4327)** Fax: 952-947-4997

Email/Website: [www.sotheworldmayhear.org](http://www.sotheworldmayhear.org)

Provides hearing aids for adults & children, US residents, who are deaf or hard of hearing & who  
have limited income. Providers are asked to waive fitting & follow-up fees for the first year of  
warranty coverage. Clients pay for their hearing evaluations & a non-refundable HEAR  
Processing Fee of \$60 per aid.

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Agency: **Council on Aging in Union County**

Address: 1401 Skyway Drive Monroe, NC 28111

Phone: **704-292-1797** Fax: 704-292-1776

Contact : Ms. Linda Smotsky

Email/Website: [www.coaunion.org](http://www.coaunion.org)

Provides help to Seniors, 60 and over, & their caregivers. Assists with Medicare questions, enrollment in the Medicare Prescription Drug Plan, taxes, part time employment, accessing public benefits, social security, food stamps, & Medicare. Also arranges discounts on or temporary donations of medical equipment.

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Agency: **Audient**

Address: 901 Boren Avenue, Suite 810, Seattle, WA 98104-3534

Phone: 1-800-AUDIANT (283-4368) or 206-838-7194 Fax: 206-838-7195

Email/Website: [http://www.audientalliance.org/patient\\_get\\_help.htm](http://www.audientalliance.org/patient_get_help.htm)

Provides hearing care & aids to low income persons. Income qualification is 250% of the Federal Poverty Guideline. Financing is also available for qualified patients at a small additional cost.

## **Medical Prescriptions**

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Agency: **Patient Assistance Programs**

Phone: **888-4PPA-NOW 1-888-477-2669**

Email/Website: [www.pparx.org](http://www.pparx.org) or [www.rxasst.org](http://www.rxasst.org)

Medications, from medical companies, provide assistance to low income patients through their Patient Assistance Programs.

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Agency: **HealthQuest**

Address: 415 East Franklin Street Monroe, NC 28112

Contact: Heather Horne, Director Phone: **704-226-2050** Fax: 704-226-0712

Email: [www.healthquestpharmacy.org](http://www.healthquestpharmacy.org)

Eligibility Screening Appointment: Monday-Thursday, 8:00a.m.-4:30p.m.

Prescription Pickup: Friday, 5:00p.m.-6:00p.m.

Service(s) Offered: Free prescriptions to residents of Union, Anson, Stanly counties in NC & Chesterfield & Lancaster counties in SC who cannot afford prescriptions for chronic medical needs (high blood pressure, depression, high cholesterol, diabetes & many other conditions). Household income must be less than 200 percent of the Federal Poverty Guideline. Call for eligibility screening appointment Monday-Thursday, 8:00a.m.-4:30p.m. Prescription Pickup Friday, 5:00p.m.-6:00p.m.

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## **Medical Specific Conditions**

Agency: **American Cancer Society**

Address: 1901 Brunswick Ave. Ste. 100 Charlotte, NC 28207

Phone: 800-227-6147 704-552-6147

Hours: Mon-Fri (8am-5pm)

Email: [www.cancer.org](http://www.cancer.org)

Limited supply of ostomy needs, wigs, mastectomy bras and some breast prosthesis; Road to Recovery (transportation to patients with no means of transportation for radiation and chemotherapy, prescription drugs for cancer patients and some equipment.

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Agency: **Arc of Union County**

Address: 1653-C Campus Park Dr. Monroe, NC 28112

Phone: 704-261-1550 Fax: 704-261-1554

Hours: Mon-Fri (8am-4pm)

Email: [www.arcofunion.com](http://www.arcofunion.com)

Promotes public education and awareness of mental retardation, autism and other developmental disabilities. Offers support services for those with developmental disabilities and their families.

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Agency: **Autism Society of North Carolina**

Website: [www.unioncounty-autism.com](http://www.unioncounty-autism.com)

Support meetings are held at Shining Light Baptist Church in Monroe at 7P on the 3<sup>rd</sup> Thursday of the month

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Agency: **Carolina Vocational and Employment Services** Project Star

Phone: 800-634-2256 or 704-355-1502

Phone Email: [www.carolinashealthcare.org](http://www.carolinashealthcare.org):

Provides information & services for individuals with head injuries.

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Agency: **Consumer Credit Counseling Services**

Phone: **800-388-2227**

Statewide, nonprofit counseling service, providing services to assist individuals with out-of-control debt.

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Agency: **Daymark Recovery Services**

Phone: **704-296-6200**

Service(s) Offered: Individual, group, family treatment from mental or emotional illness and substance abuse and dependency. Assessment, referral and after care groups for those wishing to continue treatment.

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Agency: **Government Resources**

Website: [www.benefits.gov](http://www.benefits.gov)

Offers a questionnaire that will search for additional government assisted programs.

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Agency: **Kidney Foundation of NC**

Phone: **704-552-1351**

Email: [www.kidney.org](http://www.kidney.org)

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Agency: **New Testament Adult Day Care House**

Address: **2603** Gold Mine Road Monroe, NC 28112

Phone: **704-283-5606**

Support services for developmentally disabled and their families. Daytime program providing adults with supportive health care services, monitoring a medical condition, assisting with daily activities or administration of medications and special diets.

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Agency: **North Carolina Brain Injury Association**

Phone: **800-377-1464** Fax: **919-833-5415**

Email: [www.bianc.net](http://www.bianc.net)

Services for persons with head injury.

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Agency: **NC Dept of Health & Human Services Information & Referral Service**

Phone: **800-662-7030** CARE LINE Mon-Fri 8:00A-5:00P

Email: [www.dhhs.state.nc.us/ocs/careline.htm](http://www.dhhs.state.nc.us/ocs/careline.htm)

Statewide listing of social service resources such as food pantries, utility assistance, elder care, counseling resources, health clinic.

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Agency: **North Carolina United Way**

Address: 103 W. Franklin Street, Monroe NC 28112

Phone: 704-283-1537

Website: [www.NC211.org](http://www.NC211.org)

Statewide reference database of United Way Agencies providing various assistance programs.

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Agency: **North Carolina Department of Health and Human Services**  
**Information and Referral Service**

Phone: **800-662-7030 CARE LINE**

Hours: Monday-Friday 8:00a.m.-5:00p.m.

Website: [www.dhhs.state.nc.us/ocs/careline.htm](http://www.dhhs.state.nc.us/ocs/careline.htm)

Service(s) Offered: Statewide listing of social service resources such as food pantries, utility assistance, elder care, counseling resources, health clinic.



## **Seniors**

Agency: **Council on Aging in Union County**

Address: 1401 Skyway Drive Monroe, NC 28111

Phone: **704-292-1797**

Fax: 704-292-1776

Email/Website: [www.coaunion.org](http://www.coaunion.org)

Assistance to seniors 60 and over & their caregivers. Assists with Medicare questions, enrollment for the Medicare prescription drug plan, tax preparation, part time employment, accessing public benefits, Social Security, food stamps, temporary use of, or discounts on, medical equipment.

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